

WEBSITE PRIVACY STATEMENT

Website of the Adult Education Service

DDLETB Adult Education Service is committed to preserving the privacy of all visitors to www.dublinadulteducation.ie (“our website”). This privacy statement relates to our practices in connection with our website. DDLETB Adult Education Service fully respects your right to privacy. We will not collect personal information/personal data about you when you visit our website unless you choose to provide that information using the “contact us” form. By using this site, you consent to the collection and use of your information under the terms of this privacy statement which is in accordance with the Data Protection Acts, 1988 and 2003 and the European Communities (Electronic Communications Networks and Services) (Privacy and Electronic Communications) Regulations 2011. Please read the following privacy statement to understand how we use and protect the information that you choose to provide to us.

Personal information which we collect from you

When you visit our website you may wish to provide certain information about yourself, such as when you complete our “Contact Us” form. DDLETB Adult Education Service does not collect any personal data about you on this website, apart from the information which you volunteer to send us in the “Contact Us” form.

Non-Personal information which we collect

Where you visit our website, certain non-personal data is available to us through our internet service provider. This non-personal data is collected on a statistical, aggregate, non-individual basis. This information may include the IP address from which you access our website, the type of browser used to access our website (Internet Explorer, Firefox, etc.), the type of operating system used to access our website (Windows, Macintosh, etc.), the “top-level” domain name used (ie, .com, .org, etc.), the date and time of your visit to our website and the number of pages you visited on our website.

Use of your information

Any information which you provide using the “Contact Us” form is not made available to any third parties and is only used by DDLETB Adult Education Service in line with the purposes for which you provided it (e.g. to contact you and answer any queries which you have raised in the “Contact Us” form or to address any other feedback which you send us in the “Contact Us” form) or for any reasonably incidental purpose.

Disclosure to Other People

We do not disclose, sell or distribute any personal information which you send to us to any third parties. We may pass aggregate information on the usage of our site to third parties, but this will not include information that can be used to identify you. Your personal data may also be anonymised and used for statistical purposes. Unless required to do so by law, we will not otherwise share, sell or distribute any of the information you provide to us without your consent.

IP Addresses

An IP address is a number that is assigned to your computer automatically when you use the internet. When you visit any web page in our website, our servers log your IP address. We may use your IP address to help diagnose problems with our server and to administer our website. Your IP address is also used to help identify you and to gather broad demographic information.

Cookies

A cookie is a small file sent to your browser from a Web server and stored on your computer's hard drive to identify you as the user of the website. Many internet sites use cookies. Typically

they are used by the website to identify the person accessing the website to track the person's use of the site and any repeat visits made by that person.

When someone visits our website at www.dublinadulteducation.ie we collect standard internet log information and details of visitor behaviour patterns. We do this to find out things such as the number of visitors to the various parts of the site. We collect this information in a way which does not identify anyone. We do not make any attempt to find out the identities of those visiting any part of our website. We will not associate any data gathered from this site with any personally identifying information from any source. If we do want to collect personally identifiable information through our website, we will be up front about this. We will make it clear when we collect personal information and we will explain what we intend to do with it.

The table below explains the cookies we use and why:

COOKIE	NAME	PURPOSE
Online notification form cookie	ASP.NET_SessionId	Session cookie sent to the web browser. Used when you open the browser and then go to a website that implements ASP.NET session state. This cookie is deleted when you close your browser.
	CMSPreferredCulture	Cookie used to determine website users browser language, expires 24 hours after the site is first accessed
	CurrentVisitStatus	Cookie used to determine website visitor status if logged into the CMS (unknown/first visit/more visits,) expires 24 hours after the site is first accessed. Is a core part of the CMS System
	CurrentTheme	Stores the name of the current visual theme to provide proper design to the dialog windows

Use of cookies and how to control and delete cookies

DDLETB will not use cookies to collect personally identifiable information about you. However, if you wish to restrict or block the cookies which are set by the DDLETB website, or indeed any other website, you can do this through your browser settings. The Help function within your browser should tell you how. Alternatively, you may wish to visit www.aboutcookies.org which contains comprehensive information on how to do this on a wide variety of browsers. You will also find details on how to delete cookies from your computer as well as more general information about cookies. For information on how to do this on the browser of your mobile phone you will need to refer to your handset manual. Please be aware that restricting cookies may impact on the functionality of the website.

Security

We employ security measures to protect your information from access by unauthorised persons and to guard against unlawful processing, accidental loss, destruction and damage and we will do our best to ensure that all records we hold remain secure in line with our obligations under Data Protection Acts, 1988 and 2003. We take our security responsibilities seriously, employing the most appropriate physical and technical measures, including staff training and awareness. We review our security procedures regularly.

Retention

We do not retain your personal data for longer than it is necessary for us to comply with the purpose for which you gave it to us. Any personal data which you provide to us using this website will be used in line with the purposes for which you provided it (e.g. to contact you and answer any queries which you have raised in the “Contact Us” form or to address any other feedback which you send us in the “Contact Us” form) and after this purpose has been completed, we will delete your personal data.

Accessing Your Information

You are entitled to see the information we hold about you. On written request, we supply copies of your personal data which you may have supplied to us using our website. If you wish to obtain copies of this personal data, you should write to the co-ordinator of your course and ask that he/she provides you with an Access Request Form. The law entitles us to charge you a fee for doing so (which currently does not exceed €6.35). Your request will be dealt with as soon as possible and will not take more than 40 days to process. If you discover that Adult Education Service (South West) holds inaccurate information about you, you can request that we correct that information. In certain circumstances, you may also request that data which you have supplied via our website be deleted (although you should note that if you request a deletion, you would generally be expected to identify some contravention of data protection law in the manner in which

Adult Education Service (South West) processes the data concerned). Upon written request, we will supply you with a Data Rectification/Erasure Form for this purpose.

Contacting Us

If you are concerned about how your personal data is processed by our website, please do not hesitate to bring these concerns to our attention using the contact details below:

Data Protection Office
Adult Education Service (South West)
Enterprise Centre
Main Road
Tallaght
Dublin 24
(01) 4515733